

- EIS
- 1) ✓ Top or near top executive
 - 2) ✓ More external
 - 3) ✓ Text with graphics
 - 4) ✓ Summary Report
 - 5) ✓ User friendly

- 1) ✓ Lower staff
- 2) ✓ More internal
- 3) ✓ Tabular
- 4) ✓ Transaction Report
- 5) ✓ Less user friendly

(21) Guide of measure and indicator included in DSS EIS (contents of EIS)

contents of EIS: (only strategically imp. info!) (MAPE)

✓ E ⇒ Easy to understand

✓ P ⇒ Participative Approach (Must reflect every one contribution)
(Promote Team work)

✓ A ⇒ Available to everyone (confidential info should not be part of EIS)

✓ M ⇒ Meet Organ need

Share ownership of organ objective by mgt & staff.

(22) Expert System (ES)

Benefits:

- 1) Not Human Fatigue.
- 2) Preserve knowledge.
- 3) provide expert advice.
- 4) information in ready form to use.
- 5) effective & strategic tool for cost reduction.

✓ Extension of DSS / EIS

✓ Computer program use Artificial Intelligence to solve problem

Rule based and pre programmed
Use static logic to solve problem

Typical Tasks are: Classification / Monitoring
Design / Scheduling
Planning

It Supplements human expert & not replace human expert.